


Stranger Pronto Reservation Methods and Notes

Reservations

- Reservations can only be made via the web.
 - Reservations will be accepted from midnight 7 days prior to the date of the reservation. Gray dates are before the start of accepting reservations.
 - Reservations cannot be made for the time slots marked with this symbol“待”  because they are full. Only waitlists are available.
 - Select the time slot you wish to reserve, enter the number of people (preschool children are not included in the number of people), and click "Reserve「予約する」”.
 - Please note that each reservation can only accommodate up to 3 people.
 - Fill in the information of the person making the reservation. Only double-byte kana can be entered in the フリガナ field.
- If you are unsure, please enter katakana characters such as "フリガナ".

ご予約内容

ご利用日時	2022/07/09(土) 21:00 ~ 22:00
メニュー名	来店予約
予約人数	2人

ご予約者様情報

名前（姓） <small>必須</small>	<input type="text" value="青空"/>	
名前（名） <small>必須</small>	<input type="text" value="太郎"/>	
フリガナ（セイ） <small>必須</small>	<input type="text" value="アオゾラ"/>	<small>(全角カタカナ)</small>
フリガナ（メイ） <small>必須</small>	<input type="text" value="タロウ"/>	<small>(全角カタカナ)</small>
メールアドレス <small>必須</small>	<input type="text" value="taro@airrsv.net"/>	<small>(半角英数字または記号)</small>
メールアドレス（確認用） <small>必須</small>	<input type="text"/>	<small>(半角英数字または記号)</small>
電話番号 <small>必須</small>	<input type="text" value="031234XXXX"/>	<small>(半角数字/ハイフンなし)</small>


確認へ進む

※メール受信制限をしている方は【@airrsv.net】のドメインを受信可能にしてください。

Cancellation

- If you are unable to come to the store, please cancel your reservation at least one hour prior to your arrival. - Cancellations must be made by the customer.
- Click on the URL in the "Confirmation of Reservation(the email from reservation_request@airrsv.net)" e-mail to inquire about the reservation details. Click "予約をキャンセルする" to cancel the reservation.

Waiting list

- Reservations cannot be made for the times marked with this symbol“待”.  You can only wait-list for cancellations.
- Cancellation is the same procedure as for reservations. After completing the entry, if the message "Waiting list application is completed「キャンセル待ち申込の完了」" is displayed, the reservation is not completed, but waiting list application is completed..

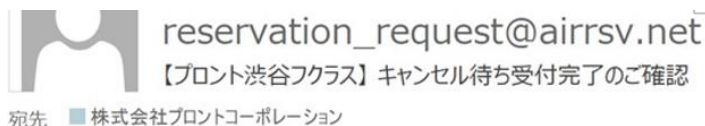
キャンセル待ち申込の完了

予約番号は、お問い合わせの際に必要となりますのでお控えください。
また、確認のメールをお送りしましたので、ご予約内容を必ずご確認ください。

※キャンセル待ちのため、ご予約は確定しておりませんのでご注意ください。

予約番号	11WP39GBA
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- When you apply for the waiting list, you will receive the following e-mail. (Subject line: キャンセル待ち完了のご確認, body of the message will read "Reservation is not confirmed due to waiting list", the email from reservation_request@airrsv.net)



※本メールは、自動的に配信しています。
こちらのメールは送信専用のため、直接ご返信いただいてもお問い合わせには
お答えできませんので、あらかじめご了承ください。

様

いつもご利用いただきありがとうございます。
フロント渋谷フクラス です。
こちらのご予約はキャンセル待ちとして受付いたしました。

キャンセル待ちのため、
ご予約は確定しておりませんのでご注意ください。

ご予約内容は予約内容照会画面からご確認ください。

【予約内容照会画面】
https://urldefense.com/v3/https://airrsv.net/strangerpronto/inquiry/oneShot/_:!!

- When a cancellation occurs, you will receive a "Reservation Confirmation" e-mail in

the order in which you are placed on the waiting list.

(You will receive the "Reservation Confirmation" e-mail at least one hour prior to the reservation date, from reservation_request@airrsv.net.)

Use of the store

- Please come to the store at least 30 minutes after the start of your reservation time. (If your reservation starts at 11:00 a.m., please arrive by 11:30 a.m.)
- Please note that it may take 20 to 30 minutes for all guests to be in the store. Also, please note that you may have to wait longer than that depending on the availability of the previous customers.
- Please show us the e-mail or a printout of the e-mail.
- If you do not have a reservation, we will not be able to take pictures in the store or take away the food & drink. We apologize for the inconvenience.